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Warranty

IMPORTANT PRODUCT INFO





Florence Corporation provides a five (5) year Warranty on its Centralized Mail Equipment and accessory products from the date of purchase from an Authorized Florence Dealer. This Warranty covers defects in material and workmanship of any manufactured item and Florence will, at its option, repair or replace a defective item or refund the price paid for the defective item. All claims must be made promptly in writing and accompanied by a copy of the original invoice.

This Warranty does not apply if the product has been damaged by improper installation, neglect, accident, vandalism, misuse, or exposure to extremes of heat, humidity, corrosive environments or other Acts of Nature.

Florence is not responsible for costs associated with removal, installation, refinishing or disposal. Damage, loss of contents or any unauthorized removal of contents from Florence products is not covered under this Warranty.

Florence will endeavor to supply original replacement parts; however, replacement parts may differ from original parts. Replacement parts, including upgrades, are warranted for the remainder of the original product Warranty.

Florence makes no other warranties of any kind, either expressed or implied. No dealer, employee, agent, nor any third party, may create or assume any other liability, obligation, or responsibility on behalf of Florence. This Limited Warranty provides specific legal rights which may vary from state to state. This Warranty is not a warranty of future performance or a statement of the useful life of any Florence product, but only a warranty to repair, replace, or refund.

